

## **HARC Results for 2018**

### **Outcomes of Appeals:-**

768 clients were represented on appeal  
698 were successful  
Overall success rate 91%

### **Total Number of Clients Contacting HARC:-**

13,719 client contacts of which 2,727 were made through home visits and at surgeries.

86% of clients who used our service gained increased income.

### **Increase in Client Benefits:-**

£ 3,268,223 was secured in previously unclaimed, enhanced or reinstated benefits of which £2,267,966 was secured for clients with disabilities and long term health issues.